Get medical care from the comfort of home.

See a doctor online instead of in a clinic — save time, money.

Create an account with Surest and take advantage of our low-cost virtual health network.



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1

From the Surest app or website, search "**virtual visit**" or by symptom or condition like back ache or sinus infection to see virtual programs available to you.

Get started at Benefits.Surest.com

No commute. No waiting room. Save time, get the care you need, then get on with your day.

Providers, locations and prices are fictional. Prices are representative of member copays, no deductible. Virtual visits may not be suited for certain conditions and health concerns. Insurance coverage for fully insured plans is provided by All Savers Insurance Company (for FL, GA, OH, UT and VA), by UnitedHealthcare Insurance Company of L (for IL), by UnitedHealthcare of Kentucky, Ltd. (for KY), or by UnitedHealthcare Insurance Company of L (for IL), by UnitedHealthcare Insurance Company (for FL, GA, OH, UT and VA), by UnitedHealthcare Insurance Company of L (for IL), by UnitedHealthcare of Kentucky, Ltd. (for KY), or by UnitedHealthcare Insurance Company (for FL, GA, OH, UT, MS, LA, MI, MN, MO, MS, NC, NE, NH, NV, OK, PA, SC, SD, TN, TX, UT, VA and WV). These policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued, and for self-inded plans, are provided by Bind Benefits, Inc. (*d/b/a* Surest, its affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc. (*d/b/a* Surest, All Savers, Inc. A, B) Bind Benefits, Inc. (*d/b/a* Surest, IS affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc. (*d/b/a* Surest Administrators Services, Inc., *d/b/a* Surest, All rights reserved. B2C_23-AI-548232_0823











You've got questions. We've got answers.

The **Surest health plan** puts you in the driver's seat so you can search and find the care you need, at prices you can see. When you have questions or need support along the way, our Surest Member Services team is just a click or call away.







From the Surest app

Chat with a team member in real-time, Monday – Friday from 6 am – 9 pm CT.

Email us to get a response within 24 hours.

From Surest.com

Click on the Menu button/icon and then select "Help and Support". From here, you will see all the ways you can connect with Surest Member Services.

From your phone

Call 866-683-6440 to speak with a Surest Member Services team member. Available Monday – Friday from 6 am – 9 pm CT.



Clinical advocates

If you need help navigating care and support, the Surest Clinical Advocacy team can help. Our clinical advocates can offer guidance on providers, locations, and treatment options to support all types of care needs — from family planning and physical therapy to cancer treatment and gender affirming support.

To get in touch, call Surest Member Services at 866-683-6440 and ask to speak with a clinical advocate.

Language support

Surest Member Services offers support to members in English and Spanish, as well as 240 other languages via an interpretation service. Call 866-683-6440 and ask to be connected with language support.

Insurance coverage for fully insured plans is provided by All Savers Insurance Company (for FL, GA, OH, UT and VA), by UnitedHealthcare Insurance Company of IL (for IL), by United Healthcare of Kentucky, Ltd. (for KY), or by UnitedHealthcare Insurance Company (for AL, AR, AZ, CO, DC, GA, IA, ID, IN, KS, LA, MI, MN, MO, MS, NC, NE, NH, NV, OK, PA, SC, SD, TN, TX, UT, VA and WV). These policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact either your broker or the company. Administrative services for insurance products underwritten by All Savers Insurance Company and UnitedHealthcare Insurance Company, and for self-funded plans, are provided by Bind Benefits, Inc. d/b/a Surest, its affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc., d/b/a Surest Administrators Services, in CA. © Bind Benefits, Inc., d/b/a Surest. All rights reserved. B2B_23-AI-527259_0623



surest.

Search: So much more than "Is my doctor in-network?"

Download the Surest app or visit Benefits.Surest.com to search for care and supplies and see the price before you get them.

Search 1

- From the search bar, type in your condition, or symptoms like "my head hurts".
- Results will show care options for you to consider.
- Select a doctor or location to see the copay. .
- You can also search by provider name to see prices and if they're in-network.

Q my head hurts	
Provider visits Preventive services include shots, routine screening tests and provider visits.	520
Virtual visit A virtual visit on your phone, tablet, or computer with a designated virtual care provider. \$0 (Find providers)	
Medical Office Visit An appointment with a provider to discuss new or existing health problems. Separate from a preventive visit or annual physical.	Pete Nourc 33 Fel • Q
From \$20 (View details)	\$20
Retail clinic visit	Home

Docat All Av



Compare 2

Turn on filters like specialty, gender, and distance to find care that suits you. Patient-submitted provider star ratings and reviews may also help you compare options.







Decide 3

By evaluating providers, locations, and costs in advance, you can make more informed decisions about care that fits your lifestyle and budget.

- View a map of provider listings to see upfront prices and nearby locations.
- Select the provider you want and see scheduling info.





Questions about how to search?

Watch this video or contact Surest Member Services via chat, email, or phone at 866-683-6440, Monday - Friday from 6 am - 9 pm CT.